



## Permission for Telehealth Visits

**What is telehealth?** Telehealth is a way to visit with providers to meet with you via phone, computer, tablet or video. You can talk to your provider from any place, including your home. You don't go to a clinic or hospital.

**What to expect?** You and your provider won't be in the same room, so it may feel different than an office visit. Your provider may decide you still need an office visit. Technical problems may interrupt or stop your visit before you are done.

### **Will my telehealth visit be private?**

- We will not record visits with your provider.
- If people are close to you, they may hear something you did not want them to know. You should be in a private place, so other people cannot hear you.
- Your provider will tell you if someone else from their office can hear or see you.
- Use of telehealth technology is designed to protect your privacy.
- If you use the Internet for telehealth, use a network that is private and secure.
- There is a very small chance that someone could use technology to hear or see your telehealth visit.

**What if I try telehealth and don't like it?** You can stop using telehealth any time, even during a telehealth visit.

**How much does a telehealth visit cost?** What you pay depends on your insurance or out of pocket fees. A telehealth visit will not cost any more than an office visit.

### **By signing this document, you agree that:**

- You have been informed about the information in this document. All of your questions have been answered and you wish to engage in telehealth.
- We answered all your questions.
- You want a telehealth visit.

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Your name (please print)

Date

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Your signature

Date